

HOSPITALITY AI OS

Intelligent hotel operations, coordinated end to end.

EXECUTIVE PRODUCT BRIEF | 2026



01 | PRODUCT OVERVIEW

A governed operating layer for intelligent execution

Ayotta Hospitality AI OS gives hotel groups a governed AI workforce layer for guest service, reservations, revenue support and property operations. Specialized agents share approved context, coordinate across teams and connect work to existing hotel systems.

Business challenges

01

Challenge 1

Guest requests arrive across disconnected channels and properties.

02

Challenge 2

High-volume service work limits staff capacity for complex moments.

03

Challenge 3

Operating standards are difficult to maintain across a growing portfolio.

02 | AI CAPABILITIES

Specialized agents, one shared operating model

01

Guest Service Agent

Understands requests, routes exceptions and keeps service teams aligned.

02

Reservations Agent

Supports availability, booking intent and controlled reservation handoffs.

03

Property Operations Agent

Coordinates housekeeping, maintenance and internal workflows.

04

Revenue Support Agent

Surfaces demand context and policy-aware revenue recommendations.

Key modules

01

AI Agent Manager

02

Shared guest and property memory

03

Permissioned workflow runtime

04

PMS and CRM integration fabric

05

Audit and escalation controls

Operational leverage for teams closest to execution

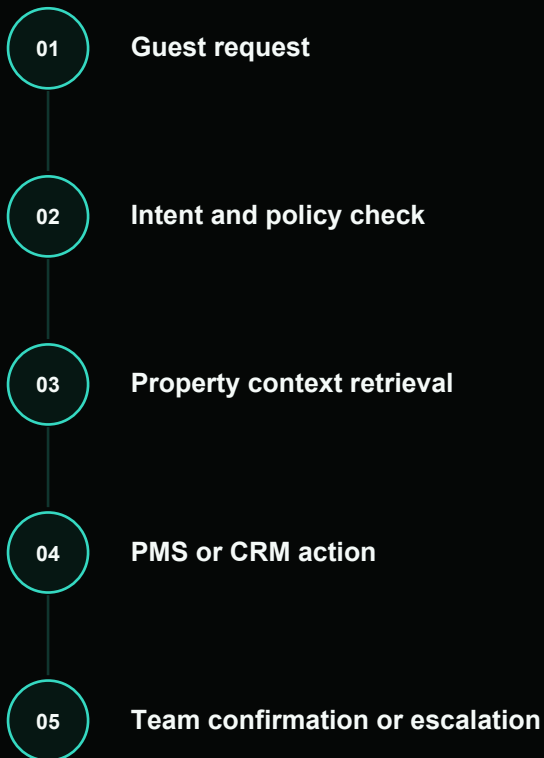
Benefits

- 01 Faster response across guest channels
- 02 Less repetitive front-office workload
- 03 Consistent service standards across properties
- 04 Continuous operational coverage
- 05 Better visibility for hotel leadership

Target industries

- Hotel groups
- Luxury and business hotels
- Resorts
- Serviced residences
- Hospitality management companies

From request to governed system action



Expected ROI

Illustrative potential. Final targets are validated during deployment discovery.

Up to 40%

less repetitive service work

3x

faster request coordination

24/7

operational coverage

WHY AYOTTA

Intelligence that works across your enterprise.

- 01 Enterprise-grade governance before scale
- 02 Shared organizational memory across approved agents
- 03 Industry-specific workflows and operating context
- 04 Human approvals for sensitive actions
- 05 Integration with the systems your teams already use

Start the enterprise AI conversation

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